

Grievance Redressal Cell

1. Introduction

The Grievance Redressal Cell plays a vital role in ensuring a supportive and harmonious environment for students in the college. Katwa College has constituted **Grievance Redressal Cell** vide **GB resolution Item No. 05 dated 26.09.2022** to monitor various grievances from students and to maintain a healthy atmosphere in the college and hostel premises. This cell provides a platform where students can freely express their grievances related to academic, administrative matters. The Cell also counsels students in many cases, in order to maintain the overall discipline of the college. Katwa College always aims to ensure a healthy teaching-learning environment where all are affectionate to students. The Cell monitors students' grievances and scrutinizes the cases of grievances received and redresses the grievances depending on the merit of the case. If incidents related to grievance and discipline arise, the Cell conducts a systematic inquiry and submit a report to the higher authorities (undersigned) for suitable action.

2. Objectives

- A. To provide a fair and impartial forum for students and all stakeholders to raise their grievances.
- B. To investigate complains thoroughly in a organised way and resolve them through appropriate action.
- C. To monitor if the students get an immediate and effective solution.
- D. To maintain confidentiality of the grievances of the stakeholders.
- E. To keep a congenial teaching-learning atmosphere in the College among staff and students.

3. Grievance Redressal Cell's member list

Following is the members' list of this cell of Katwa College.

- A. Dinesh Maity (Convener)
- B. Md. Sariful Islam
- C. Siuli Mandi
- D. Subhasree Sana
- E. Arkapratim Changdar
- F. Shampa Dutta
- G. Rakhi Dutta
- H. Saikat Maillick



Principal
Principal
Katwa College
Katwa, Purba Bardhaman
23/03/2024

4. Register your grievance

5. Grievance received and redressed

5.1 Case reported on

- i) Name of Student reported case
- ii) Brief Description
- iii) Action Taken
- iv) Status Disposal

5.2 Case reported on

- v) Name of Student reported case
- vi) Brief Description
- vii) Action Taken
- viii) Status Disposal



N. S. Das
Principal 28/05/2024
Katwa College
Katwa, Purba Bardhaman